Fictional Scenarios

Level 2 Adult Safeguarding

Scenario 1

Mr A regularly attends the offices. He is a man in his late 30’s who has substance misuse and mental health issues. He usually comes in with letters about debts he has, seeking support. It is a hot day, and on this occasion, he has come into the office wearing shorts and a t-shirt. The Receptionist notices he has bruising all over his shins, on his arms and around his neck.

Scenario 2

Miss J tells you she is excited as she is waiting to receive prize money from a competition she entered. When you ask her some more about it, Miss J tells you that she was sent something through the post that said if she sends a cheque for £100, she will automatically be entered into a competition to win £20,000, and she has won!

Scenario 3

Mrs A comes into the offices with a letter from her landlord saying she is going to be evicted in a week’s time. Mrs A is in receipt of Housing Benefit and the property is owned by a private landlord. She has mental health problems and struggles with day to day living. During the course of the conversation, Mrs A comments that her landlord has suggested if she is able to “accommodate him”, he may be able to reconsider her eviction.

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Scenario 4

Mr X has Cerebral Palsy which affects his speech and some of his movement. He attends the office to say that he is having difficulties where he lives and wants to move away from the area. All he wants is a quiet life. Initially he says that the stairs to his flat are the issue due to his mobility difficulties. Further into the conversation he says that when he leaves his flat he is called names and has eggs thrown at his windows.

Scenario 5

Miss C is collected by a volunteer driver to take her to a hospital appointment. It is known that Miss C lives alone and is believed to have no immediate family. During the journey, Miss C tells the driver that a great-nephew has recently made contact and is now living with her. That the great-nephew was homeless and has had “his own struggles” so of course she wanted to help him out as “I rattle around that big house on my own”

Scenario 6

Mr O has had a fall at home. Paramedics attend after receiving a call from Mrs O (wife). Mr O suffered a stroke two years ago which has left him with left-sided weakness and Aphasia (which affects a person’s ability to speak and understand what others say)

During their time in Mr & Mrs O’s home, the Paramedics notice that Mrs O talks to Mr O in a disparaging manner and appears to be physically ‘rough’ when assisting him with anything.