

## What is the Multi-Agency Risk Management Framework?

Oxfordshire Safeguarding Adults Board has produced the Multi-Agency Risk Management Framework to assist where:

- There are cases relating to adults where there is a high level of risk
- The circumstances sit outside the statutory adult safeguarding framework
- Where a multi-agency approach would be beneficial.

## MARM is NOT...

- **a replacement** for any internal multi-agency process. The only possible exception (and this should be extremely unlikely), is if people are calling MDTs and no-one else is turning up.
- **about repeating** a multi-agency/multi-disciplinary team processes hoping for a different outcome.
- **a crisis response.** The meetings are designed to facilitate, timely information sharing around risk, identification and holistic assessment of risk, development of shared risk management/action plans, shared decision making and responsibility, the adult's involvement and engagement in the process (where possible) and improved outcomes for the adult at risk [as stated on Pg 3, OSAB Oxfordshire Multi-Agency Risk Management (MARM) Framework 2023-2024.

## What is the criteria?

Any worker can refer into the MARM where they have identified a person with an unmanageable level of risk for the agency.

- ! The [MARM referral pathway](#) and the [Threshold of Needs Matrix](#) must be consulted before considering whether or not to refer into MARM.

This is to help agencies/workers consider what steps should be taken before referring to MARM i.e., safeguarding concern, Mental Capacity assessments and Best Interest decisions, or another multi-agency response i.e. care management/MARAC etc.

## The Referral Process

If, after consulting the referral pathway and Threshold of Needs Matrix, it is recommended to be referred to MARM.

- ! Workers should speak with their manager before making a referral

### Following this:

- The referral is triaged by the MARM Officer (OSAB), Safeguarding Operations Manager (Oxfordshire County Council).
- This is to discuss whether a formal safeguarding concern should have been raised or if it should remain under the MARM Framework.
- The referrer is contacted by the MARM Officer to hold an initial discussion.
- If the MARM Framework is appropriate, a Multi-Agency Risk Management Meeting will be held.



## Inside the meetings

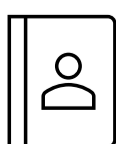
- Discussions intend to bring together services who are involved/who may need to be involved in managing the concerns. Allowing each service to talk about what needs to be done to support the individual all together in real time.
- The individual whom the concerns are raised should be invited to every meeting, the agency who has the most contact with the individual will be asked to invite them to each and every meeting. Even if they continue to refuse.
- The voice of the individual, what they need and want, is always listened to within the meetings.
- Workers are encouraged not to use acronyms so that the language used can accommodate all those involved.
- Actions are agreed as a collective for a particular worker or agency. Feedback on those actions are given at the following meeting.
- From these discussions workers should be able to understand where they fit in to multi-agency working, facilitating discussions between the individual and different agencies around decision-making.

### Contact details:

[OSAB@oxfordshire.gov.uk](mailto:OSAB@oxfordshire.gov.uk)

### Worried about an adult?

[How to report concerns - Oxford Safeguarding Adults Board \(osab.co.uk\)](http://osab.co.uk)



### Resources

[Multi-Agency Risk Management \(MARM\) Framework - Oxford Safeguarding Adults Board \(osab.co.uk\)](#)

[Threshold of Needs Matrix - Oxford Safeguarding Adults Board \(osab.co.uk\)](#)

